

United States Postal Service®
INDUSTRYALERT

Northeast Area – Hurricane Maria Update – Caribbean District (Puerto Rico and U.S. Virgin Islands)

Updated: Tuesday February 13, 2018 @12:30pm

The Northeast Area and Caribbean District are reporting the following recovery efforts to the impacts of Hurricane Maria:

The San Juan P&DC and Catano DMDU Annex are accepting FAST appointments. DDU drop shipments are being accepted in all offices open for retail, mail pickup and mail delivery services.

The Caribbean District is accepting Priority Mail Express for Puerto Rico and Virgin Islands with normal service guarantees. The suspension of the shipment of LIVE animals to Puerto Rico and Virgin Islands has been lifted.

All incoming mail service is available in Puerto Rico and the Virgin Islands. All customers are receiving mail through pickup at Post Offices or via delivery.

Puerto Rico

Customers served by the following offices should pick up their mail at alternate pickup locations during regular retail hours:

- Arecibo Pueblo, 00612 — Alternate location: Arecibo MPO, 00612.
- Cappare Heights Station, 00968 – Alternate location: Hato Rey, 00918 (Mail/Package pickup only), San Juan MOWS, 00936 (PO Box Mail only).
- Plaza Carolina, 00985 — Alternate location: San Juan AMF, 00985.
- Punta Santiago, 00741 — Alternate location: Humaco, 00791.
- Toa Alta, 00953 — Alternate location: Toa Baja Pueblo, 00951

Santa Isabel (36 Calle Luis Munoz Rivera, 00757) resumed on-site post office box service and pickup of oversized or accountable mail from attempted deliveries. A mobile unit remains at the facility to support retail service.

The following office is open for P.O. Box mail and package pickup (no retail services) during regular retail hours.

- Vieques, 00765.

US Virgin Islands

All Post Offices in St. Thomas, St. John and St. Croix are back to full operations with the exception below.:

Customers served by the following office should pick up their mail at the alternate pickup location during regular retail hours.:

- St Croix -- PO boxes have been installed at a temporary facility for Frederiksted 00840 box customers and for local customers receiving a delivery notice for oversized or signature-required items. The temporary location, located at 2B Kingstreet, is staffed from 9 a.m. - 5 p.m. weekdays and 9 a.m. - 3 p.m. Saturdays but does yet not provide retail services. Stamp sales, package acceptance and money orders are available through Kingshill (2 Est La Reine).

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